

# Staying at the Guesthouse (Gastenverblijf)

When your partner, family member or friend has been admitted to VU University Medical Center (VUmc) you will undoubtedly want to stay close by.

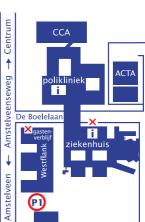
The patient too will feel reassured knowing that a loved one is nearby. VUmc offers such a facility in a separate unit called the Gastenverblijf.

The Gastenverblijf is located next to the hospital, but away from the hospital atmosphere. Family members, partners and friends of patients can stay here in guest rooms equipped with ample domestic facilities. The interior and colours of the Gastenverblijf exude an ambience of warmth and rest. Spacious rooms, each with its own bathroom offer all modern conveniences to ensure a pleasant stay.

The Gastenverblijf is also open to patients undergoing intensive outpatient treatment. Outpatients must be able to take care of themselves or to bring a companion.

### Reservation

You can reserve a room directly by, telephone +31 (0)20 444 0555. You can also request the nursing staff to contact us.



# Arrival and departure

You can pick up the key to your room at the Gastenverblijf reception desk. Upon arrival, you pay a deposit of  $\leq 20$ ,-. If you arrive after 10.00 p.m., registration can be done at the reception desk in the central hall of the hospital. In that case, you will also need to report to the reception desk of the Gastenverblijf at 9.00 a.m. the following morning.

Check out time is 10.00 a.m.

You can either pay in cash or by credit card. If you stay longer than one week, payment is made on a weekly basis.

Please note that you are required to clean the room yourself during your stay and before departure. Clean towels and bed linens are available at the reception desk.

## What does the Gastenverblijf offer you?

There are twenty-one double guest rooms, four are with access for wheelchair users. Three triple rooms and one family-room with four beds. Each room has its own bathroom, a TV and a telephone. The telephone is for internal use only so that you can keep in touch with the nursing ward. It is also possible to receive calls from family and friends outside the hospital.

On the second floor, there is a communal area with a living room, a large kitchen with a dining area and a coffee & tea corner.

You can prepare your own meals in the kitchen or, if you do not feel like cooking yourself, you may visit the staff restaurant "Het Plein" in the hospital.

On the fourth floor, you'll find a relaxingroom, BelVU. In a relaxing ambiance, you can sit quietly, listen to music, find distraction in a book or simply enjoy the view.

For a small fee, you can also make use of a washing machine, dryer and fax.

Other facilities such as an internet connection, refrigerator, freezer, child's cot and bicycles ( $\leq$  20,- deposit) are free of charge.

## Other facilities

In the hospital, you will find a self-service restaurant, food dispensers, a bookshop, a gift shop, a supermarket, a hairdresser and a sanctuary. An ecumenical service is held each Sunday in the chapel.

As a guest of the Gastenverblijf, you have the privilege of being able to

use the staff restaurant "Het Plein" and the adjacent coffee bar. There is also a University Clinic General Practitioner VUmc (UHP). Should you need to consult a general practitioner, then you need to call between 8.00 a.m. and 12.00 a.m. to make an appointment (telephone number 020 444 1400). All consults need to be paid in cash on-site. The pharmacy, situated in the outpatient clinic, has a wide variety of prescription medications in stock as well as some basic over-the-counter drugs. The primary goal of the pharmacy is to serve the visitors of the outpatient clinic, but guests of the Gastenverblijf are also welcome to come.

In the immediate surroundings, you can take a walk to the Hortus Botanicus and the Amsterdamse Bos.

### Additional information

Should you have any questions about the Gastenverblijf, you can contact the reception desk from Monday to Friday between 9.00 a.m. and 10.00 p.m. and on Saturdays and Sundays from 9.30 a.m. to 10.00 p.m. After office hours, you can contact the hospital reception desk at +31 (0)20 444 4619 or +31 (0)20 444 4620.

#### Foundation gastenverblijven VU medisch centrum

We feel privileged to have a team of 90 dedicated volunteers. They will do everything possible to make guests feel at home.

Without their efforts the Gastenverblijf would simply not exist. Thanks to the many generous gifts from companies, institutions, churches, clubs, schools and private persons, it was possible for the VUmc to create this accommodation in May 1997. The Gastenverblijf has been registered as a separate foundation.

# stichtinggastenverblijvenVUmc

kent een gastenverblijf en familiekamers



In order to keep the Gastenverblijf up and running, we need your help. Should you wish to provide financial support, you can transfer your donation to our bank account NL02ABNA0811057100. For international money transfers, you will also need the BIC numbers to our account, which is:

**BIC ABNANL2A** 

Stichting Gastenverblijven VU medisch centrum PO Box 7057, 1007 MB Amsterdam, The Netherlands De Boelelaan 1119, 1081 HV Amsterdam, The Netherlands

Telephone +31 (0)20 444 0 555 Fax +31 (0)20 444 0 570

E-mail gastenverblijf.info@vumc.nl

Website www.english.vumc.nl/questhouse



